

# Manual for connecting to the service AppOn.cloud using the TSPlus client

For MacOS





# 1. DOWNLOAD THE "Microsoft Remote Desktop" APP from the AppStore

Solution in the second second





Microsoft Remote Desktop



# 2. IMPORT .RDP FILE

Sow run the application and import the file called **Nameserver.rdp** that you received in the email from technical support.

•••	Microsoft Remote Desktop					
88 ≔			PCs	Workspa	ices	Q Search
PC Name	Pin to Menu Bar		User Ad	count	Gateway	<ul> <li>Date Last Connected</li> </ul>
✓ Saved	Preferences Help	>				
> AOC	Import from RDP file					
> sнс	Quit					

Pavorites Recents	<>	🔁 Downloads 🔇	Q Search
🙏 Applicati	Previous 30 Days		
Downloads	🐼 Nameserver.rdp		
iCloud iCloud iCloud (*)			
Documents			
🗖 Desktop			
📑 Shared			



## 3. ACCESS EDITING

#### Right-click on the imported file and select EDIT:



Rename the Friendly name to your company name, or whatever you want the connection to be called.

PC name:	gw.appon.cloud:443		
User account:	Ask when required		
General	Display Devices & Audio Folders		
Friendly name:	Nameserver		
Group:	Saved PCs		
Gateway:	No gateway		
	Bypass for local addresses		
	Reconnect if the connection is dropped		
	Connect to an admin session		
	Swap mouse buttons		



# 4. ADDING A USER

		Add a User Accou	nt			
Add PC		Username:	aoc\user_name			
DC name:		Password:				
User account:	✓ Ask when required		Show password			
General	Add User Account	Friendly name:	Optional			
Friendly name:	Optional			Cancel	Add	
Group:	Saved PCs 😳					
Gateway:	No gateway	In the "User Acc	ount" line, sele	ct " <b>Add U</b>	ser Account	t".
	<ul> <li>Reconnect if the connection is dropped</li> <li>Connect to an admin session</li> <li>Swap mouse buttons</li> </ul>	Then fill in the use of the starts with "AOC	sername you re \ <b>\</b> .", and the p	eceived in assword.	the email, v	vhich
		You can fill in an required).	y username in t	the <b>Friend</b>	<b>ly name</b> fiel	d (not
	Cancel Add	Confirm by press	sing the " <b>Add</b> "	button.		



# 5. SCREEN SETTINGS

Edit PC	
PC name:	gw.appon.cloud:443
User account:	Ask when required
General	Display Devices & Audio   Folders
Resolution:	Default for this display
	<ul> <li>Use all monitors</li> <li>Start session in full screen</li> <li>Fit session to window</li> </ul>
Color quality:	Medium (16 bit)
	Optimize for Retina displays Only recommended for connections to Windows 10, Windows Server 2016, and later.
	✓ Update the session resolution on resize Only available when connecting to Windows 8.1, Windows Server 2012 R2, and later.
	Cancel Save

- Switch to the Display tab to set the screen correctly.
- Check the Optimize for Retina displays option.
- This is especially useful if you are setting up an external monitor.
- Save by confirming the "Save" button



## 6. PRINT SETTINGS

Edit PC				
PC name:	gw.appon.cloud:443			
User account:	Ask when required			
General	Display Devices & Audio Folders			
Choose the devices that you want to use in the remote session and configure remote audio settings.				
Redirect:	V Printers			
	✓ Smart cards			
	Microphone			
	Cameras			
Clipboard mode:	Bidirectional			
Play sound:	On this computer			
	Cancel Save			

- You can conveniently set up remote desktop printing on your local printer in the "Devices & Audio" bar by checking the Printers checkbox.
- Save by confirming the "Save" button
- The last tab, Folders, is used to transfer files your local location to the remote desktop.

The connection setup for MAC devices is now complete.



# If you are not sure about anything, you can contact our technical support at the following contacts:





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