



AppOn.cloud

Connecting to the AOC environment using the TSPlus client

From the Linux desktop



This document describes how to connect to the AOC environment from Linux.

-  It is tested on Ubuntu 22.04.
-  We recommend using Remmina for this purpose.

1. Program installation

There are several ways to install it:

-  Using the Software application
-  At the command line using apt (apt install remmina)
-  At the command line using snap (snap install remmina)

The snap version is often newer and can address potential bugs and connectivity issues.

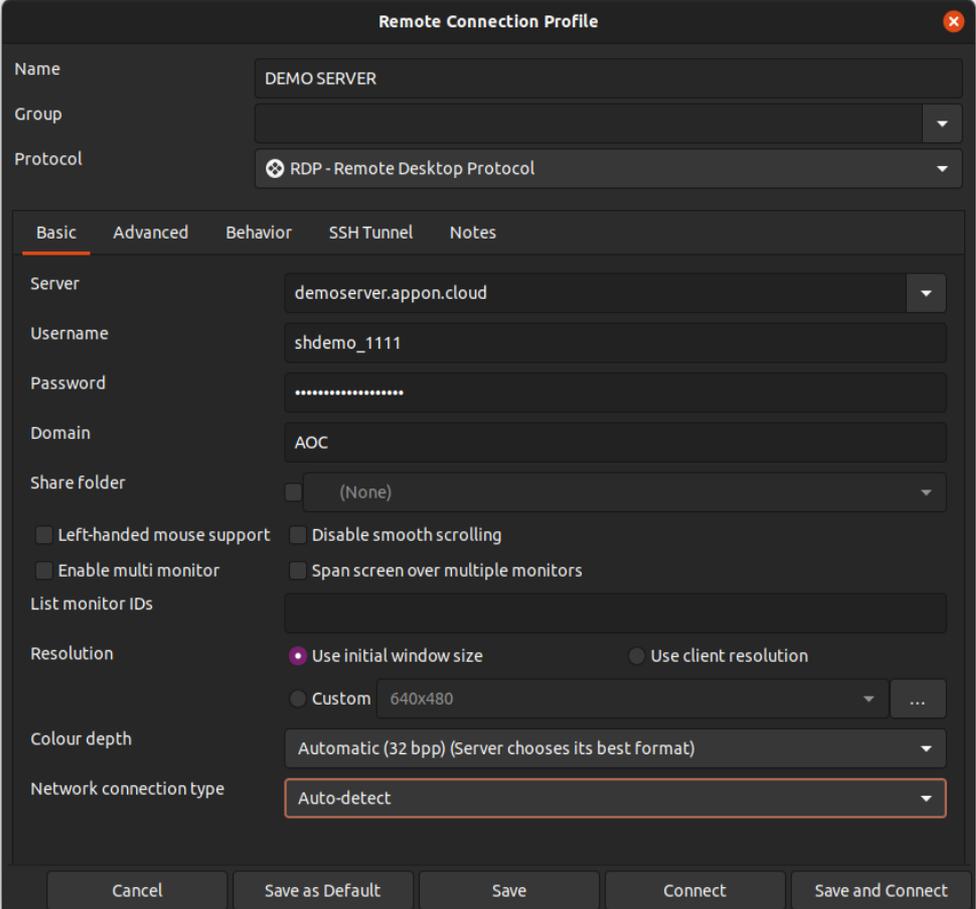
2. Start the program

-  You can run Remmina like any other program you have installed.

3. Create a new login profile

-  Use the icon with the + sign at the top left to create a new login profile for the server.
-  Follow the screenshots below to set it up.

- Server name, username and password - according to the assigned values.
- Leave the values that are not displayed/filled here in the default settings.
- You can choose any profile name so that it is easily identifiable in the future.
- The most important information is the name, password and domain. The domain is always the **AOC**.



The screenshot shows a 'Remote Connection Profile' dialog box with the following settings:

- Name: DEMO SERVER
- Group: (empty)
- Protocol: RDP - Remote Desktop Protocol
- Basic tab selected
- Server: demoserver.appon.cloud
- Username: shdemo_1111
- Password: (masked with dots)
- Domain: AOC
- Share folder: (None)
- Left-handed mouse support:
- Disable smooth scrolling:
- Enable multi monitor:
- Span screen over multiple monitors:
- List monitor IDs: (empty)
- Resolution: Use initial window size (selected), Use client resolution (unselected)
- Colour depth: Automatic (32 bpp) (Server chooses its best format)
- Network connection type: Auto-detect

Buttons at the bottom: Cancel, Save as Default, Save, Connect, Save and Connect

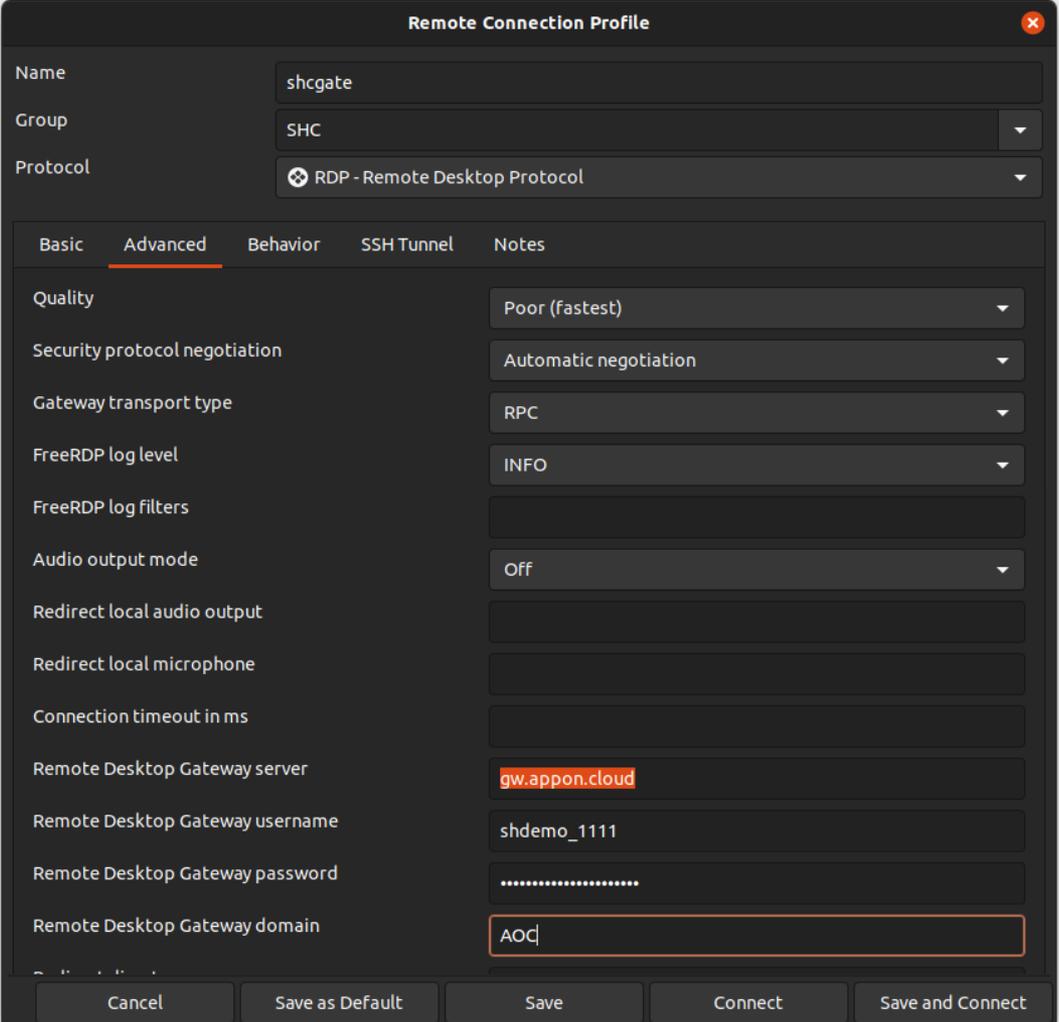
Then switch to the Advanced tab.

Here again, add values, this time for the RDP Gateway.

Select Save.

4. Connecting to the server

Use the double-click in the main window to connect to your server. Accept the offered certificates.



The screenshot shows the 'Remote Connection Profile' dialog box with the 'Advanced' tab selected. The 'Name' field is 'shcgate', 'Group' is 'SHC', and 'Protocol' is 'RDP - Remote Desktop Protocol'. The 'Advanced' tab contains the following settings:

Setting	Value
Quality	Poor (fastest)
Security protocol negotiation	Automatic negotiation
Gateway transport type	RPC
FreeRDP log level	INFO
FreeRDP log filters	
Audio output mode	Off
Redirect local audio output	
Redirect local microphone	
Connection timeout in ms	
Remote Desktop Gateway server	gw.appon.cloud
Remote Desktop Gateway username	shdemo_1111
Remote Desktop Gateway password
Remote Desktop Gateway domain	AOC

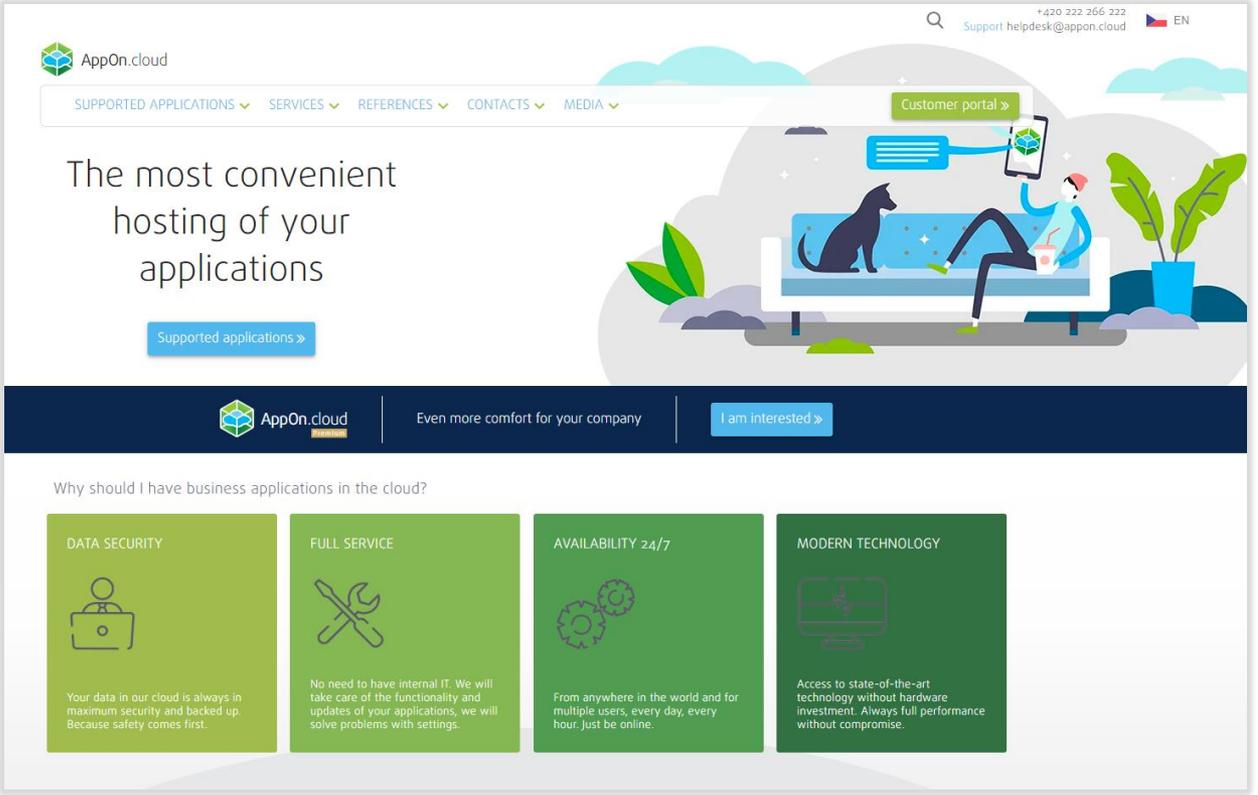
At the bottom of the dialog, there are five buttons: 'Cancel', 'Save as Default', 'Save', 'Connect', and 'Save and Connect'.

If you are not sure about anything, you can contact our technical support at the following contacts:

 +420 222 266 222

 helpdesk@appon.cloud

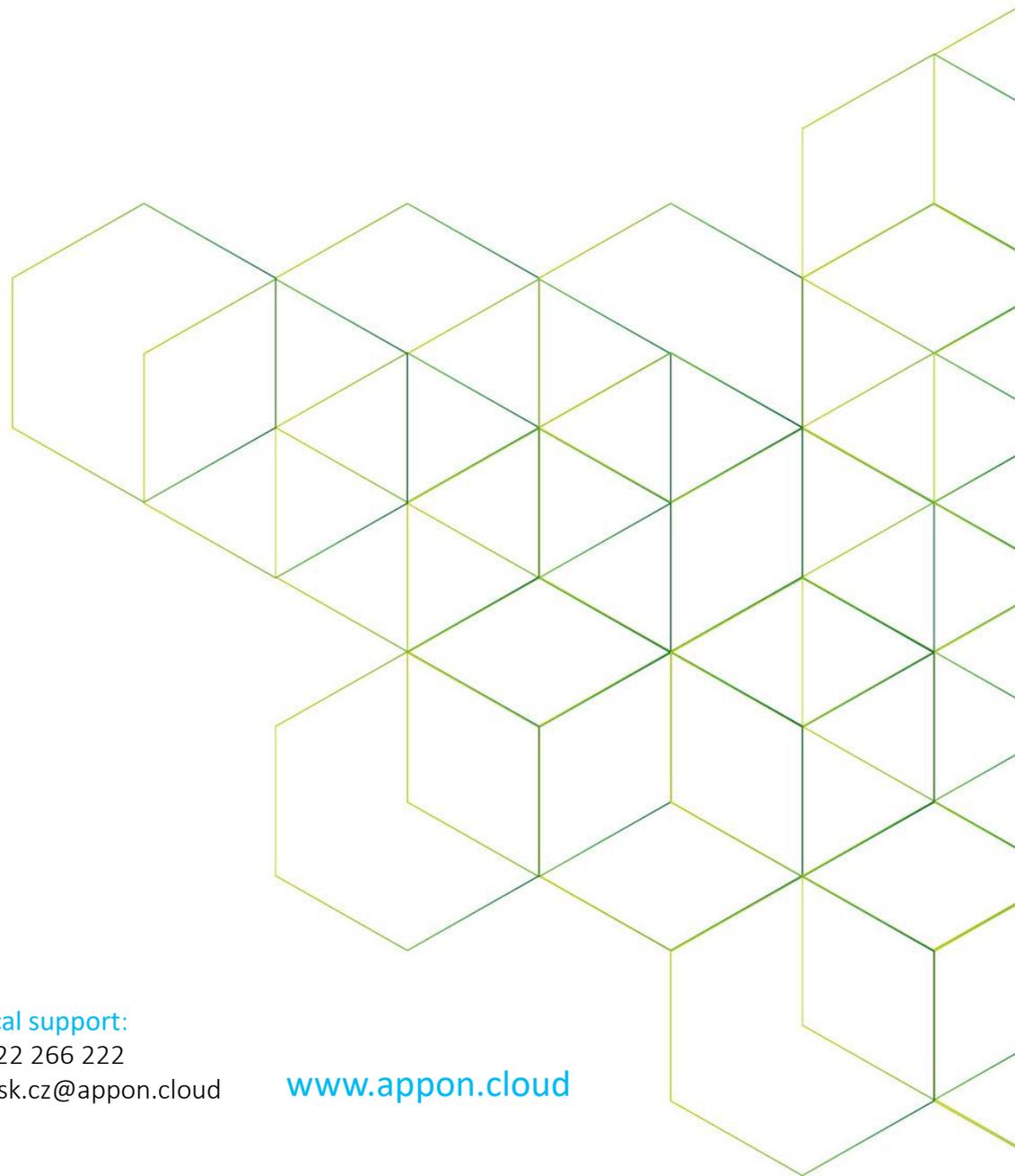
 www.appon.cloud



The screenshot shows the AppOn.cloud website homepage. At the top right, there is a search icon, the phone number +420 222 266 222, and the email address Support helpdesk@appon.cloud. The main navigation menu includes links for SUPPORTED APPLICATIONS, SERVICES, REFERENCES, CONTACTS, and MEDIA. A 'Customer portal' link is also visible. The main heading reads 'The most convenient hosting of your applications', followed by a 'Supported applications' button. Below this is a dark blue banner with the AppOn.cloud logo, the tagline 'Even more comfort for your company', and an 'I am interested' button. The section 'Why should I have business applications in the cloud?' features four green boxes: 'DATA SECURITY' (with a laptop icon), 'FULL SERVICE' (with a wrench and screwdriver icon), 'AVAILABILITY 24/7' (with a gear icon), and 'MODERN TECHNOLOGY' (with a monitor icon). Each box contains a brief description of the service's benefits.



AppOn.cloud



Sales:
+420 222 266 223
obchod.cz@appon.cloud

Technical support:
+420 222 266 222
Helpdesk.cz@appon.cloud

www.appon.cloud